

BOOKING CONDITIONS



SEVEN SEAS CRUISES

1. TERMS OF THE CONTRACT

These Booking Conditions will form the basis of your agreement with Regent Seven Seas UK Ltd, Beresford House, Town Quay, Southampton, SO14 2AQ (the Company). Regent Seven Seas Cruises UK Ltd acts as agent for Classic Cruises Holdings S. DE R.L. The Booking Conditions apply only to holiday arrangements which you book with us in the UK and which we agree to make, provide or perform as applicable as part of our agreement with you. References in these Booking Conditions to arrangements mean such holiday arrangements. Where the context admits, these Booking Conditions supplement or replace the General Information and Terms and Conditions to be found in the ship operators U.S brochure for these cruise itineraries, these conditions shall prevail.

2. BOOKING PROCEDURE & DEPOSIT

When you make a booking you guarantee that you have the authority to accept and do accept on behalf of all members of your party, the terms of these booking conditions. The first named person on the booking will be the party leader and will be responsible for making all payments due to us. He/she must be at least 18. In order to make a booking, please contact your professional cruise agent or Regent Seven Seas Cruises UK Ltd to take an option on space. In order to confirm a booking a deposit of 15% of the cost of the arrangements for all cruises (20% of the cost of the arrangements for World Cruise and segments and all Paul Gauguin cruises) should be sent to the Company or handed to the travel agent plus any monies required by airlines or hotels in order to confirm airline seats or hotel rooms.

2a. GUEST INFORMATION

Please note a Guest Information Form (Document Release Requirement) must be completed and returned within seven days of booking being confirmed. These forms must be completed as part of the booking process as they contain vital guest information. Failure to complete and return these forms could result in the delay of travel documents being sent.

3. CONTRACT

After we receive your booking, and all appropriate payments, if the arrangements you wish to book are available, we will issue a confirmation invoice. A binding agreement will come into existence between us when we despatch this invoice to the party leader or your travel agent. Contact us immediately if any information which appears on the confirmation or any other document appears to be incorrect or incomplete as it may not be possible to make changes later. English Law will apply to our agreement and to any dispute or claim which arises between us out of it. Any such dispute or claim must be dealt with by the Courts of England and Wales. You may however, choose the law and jurisdiction of Scotland or Northern Ireland if you wish to do so.

4. PRICES & PAYMENT

Full payment of the balance shown on the confirmation invoice is required no later than 70 days prior to departure (100 days prior to departure in respect of Paul Gauguin, World Cruise and segments. If the booking is made and accepted then full payment must be sent within 70 days prior to departure (100 days prior to departure in respect of Paul Gauguin, World Cruise and segments). If we do not receive this balance in full and on time, we reserve the right to treat your booking as cancelled by you in which case the cancellation charges set out in clause 11 below will become payable. Except for flight inclusive bookings, all monies you pay to one of our authorised travel agents for your arrangements with us will be held by that agent on your behalf until we issue our confirmation invoice, after which your agent will hold the monies on our behalf. For flight inclusive bookings, all monies paid to such agents for your holiday with us will be held on our behalf until they are paid to us or refunded to you. We reserve the right to amend the advertised prices of arrangements at any time. We also reserve the right to correct errors in both advertised and confirmed prices. Special note: changes and errors sometimes occur. You must check the price of your chosen arrangements at the time of booking. The Company's prices are based on known costs and projections at the time of printing and it does not expect to have to make any changes. However, the Company reserves the right to increase prices at any time up to 30 days before departure to allow for variations in a) the exchange rates mentioned in the up-to-date issue of this cruise atlas, b) transportation costs, including the cost of fuel and, c) increases in general tax rates (such as VAT) imposed in any country including dues, taxes or fees chargeable for services such as embarkation or disembarkation fees at ports or airports. Even in these cases, the Company will absorb an amount equivalent to 2% of the holiday price (excluding insurance premiums and amendment charges). (Any increase will be calculated by reference to the total cost of the variation to the Company divided by its best estimate of the number of guests likely to be affected, so as to arrive at a per capita increase). If this means paying more than 10% on the holiday price, you will be entitled to cancel your holiday with a full refund of all your money paid except for any premium paid to the Company for holiday insurance and amendment charges. Should you decide to cancel because of this, you must exercise your right to do this within 14 days from the issue date printed on the invoice.

5. INSURANCE

All guests must have adequate insurance cover against cancellation, medical expenses, loss of luggage etc and it is the customer's responsibility to ensure that adequate insurance is taken.

6. PASSPORTS & VISAS

All guests should carry a full British passport, valid for at least 6 months after the end of their holiday. It is compulsory for children to have their own passports, unless already included on their parents' passport. Non-British passport holders should check entry requirements with the countries they will visit during their cruise. It is the responsibility of all guests to check passport and visa requirements and to ensure that they have all the necessary travel documents prior to travel.

7. HEALTH REQUIREMENTS

Guests should consult their health service and/or physician to determine the travel and health documents required. Medical advice changes frequently, and therefore we recommend that guests seek professional medical advice regarding vaccination requirements for their holiday. Please contact NHS Direct on 0845 4647 or MASTA on 09068 224100. Please note: rules change frequently, and therefore all guests are responsible for ensuring that they conform to passport, visa and vaccination requirements for all countries they will visit during their cruise. We regret we cannot accept any liability if you are refused entry onto any transport or into any country due to failure on your part to carry correct documentation. If failure to have any necessary travel or other documents results to fines, surcharges or other financial penalty being imposed on us, you will be responsible for reimbursing us accordingly.

BOOKING CONDITIONS

8. GUESTS WITH SPECIAL NEEDS

You must ensure that you are medically and physically fit for travel, and that such travelling will not endanger yourself or anyone else. At the time of booking (or as soon as possible if the condition arises after booking) you must tell your travel agent in writing about any medical or physical condition which will or may require medical treatment or attention during your holiday or which may or will affect your holiday in any way (including your use of any services or facilities). Please provide as much information as possible. If we reasonably feel unable to properly accommodate the particular needs of the person(s) concerned, we will not confirm the booking or, if full details are not given at the time of booking, cancel when we become aware of these details. Except as set out below, our ships have selected suites designated for guests with physical disabilities. Please contact our Reservations Department for further information. Guests who use wheelchairs must provide their own collapsible wheelchair and may find certain areas of the ship inaccessible. If you would like to bring a motorised wheelchair or scooter on board you must contact our Administration Department at time of booking to provide the dimensions as size limitations may apply and we may not be able to accommodate this request. Certain conditions (for example, use of tenders) may prevent guests with wheelchairs from going ashore at certain ports of call. Guests affected by disability or medical condition must be self-sufficient or travel with someone who can provide all necessary assistance. We regret we must reserve the right to refuse to allow anyone to travel who, in our reasonable opinion, is physically or mentally unfit to travel or will or may require care beyond that which any travelling companion or we ourselves can reasonably provide.

9. SPECIAL DIETS & REQUESTS

The Company will endeavour, but does not guarantee, to meet any special diet requirements or special requests that you may have. These should be advised at the time of booking and detailed in writing to the company. Some requests may incur extra charges. The fact that a special request has been noted on your confirmation invoice or any other documentation or that it has been passed on to the supplier is not confirmation that the request will be met. Failure to meet any special request will not be a breach of contract on our part unless the request has been specifically confirmed. Note: Strict+Kosher meals must be requested at least 3 months prior to departure, call Reservations for more detailed information and prices.

10. BOOKING AMENDMENT

Changes to bookings may be made after issue of the confirmation invoice subject to an amendment fee of £100, plus the payment by you of any additional costs incurred with relevant hotels and airlines or any other supplier. Changes to flight arrangements after tickets have been issued cannot be guaranteed. Note: Certain travel arrangements may not be changeable after a reservation has been made and any alteration request could incur a cancellation charge of up to 100% of that part of the arrangements. Any decrease to the value of your holiday will incur relevant cancellation charges. Any amendment made which results in a reduction of booking value the residue will be treated as a cancellation and charged as per the scale detailed in clause 11. 100% cancellation fee will apply to all Air, Land and hotel programmes. Changes of holiday date are subject to cancellation penalties.

11. BOOKING CANCELLATION

Cancellation of bookings must be made in writing to the Company. All tickets issued must be returned together with the notice of cancellation. Your notice of cancellation will take effect when it is received at our offices. We are unable to provide refunds for guests failing to bring travel and health documents as required. The cancellation charges applicable are in accordance with the following scales: -

11a. CRUISE CANCELLATION

PERIOD PRIOR TO DEPARTURE DATE WHEN NOTICE OF CANCELLATION RECEIVED BY THE COMPANY

Cancellation Charges

All Cruises (except World Cruises and Segments and all Paul Gauguin)

Booking date up to 70 days	15% (Loss of Deposit)
69 - 30 days	25% of holiday price
29 - 15 days	50% of holiday price
14 - 0 days	100% of holiday price

World Cruises & Segments and all Paul Gauguin Cruises

Booking date up to 91 days	20% (Loss of Deposit)
90 - 75 days	50% of holiday price
74 - 0 days	100% of holiday price

Cancellation charges are strictly enforced.

11b. ANCILLARY SERVICES CANCELLATION

All refunds are subject to incurred costs for hotel, air and ground services where applicable. Once flights are confirmed, airline tickets will be issued immediately. Charges may apply to any amendment, cancellation or upgrade to any air, land and hotel programmes. You may be able to reclaim these charges (less any applicable excess) under the terms of your insurance policy. Changes of holiday date are subject to cancellation penalties.

Cancellation of Ancillary Items

Pre and Post Cruise Hotel Packages	Within 45 days prior to departure	100% fee
Pre and Post Cruise Land Packages	Within 60 days prior to departure	100% fee
Pre-Bookable Adventures Ashore	Within 45 days prior to departure	100% fee
Shore Excursions	Within 36 hours of tour departure	100% fee
Private Transfers	4 days prior to transfer	100% fee
Destination Services Fees	On payment of fee	100% fee

12. ALTERATIONS & CANCELLATIONS BY THE COMPANY

Arrangements for the holidays are made many months in advance by the Company. Itineraries may change from time to time and we regret we cannot guarantee that ships will call at every advertised port or follow every part of the advertised itinerary. Regent Seven Seas Cruises and the Master of the ship have the right to omit any port(s), and deviate from the advertised itinerary at any time. We must also reserve the right to cancel confirmed bookings. However, we promise we will only cancel your confirmed booking 10 weeks or less before departure where you have failed to make full payment on time or as a result of circumstances outside our control/force majeure+ as defined in clause 13 below. Most changes are minor but occasionally, we may have to make a %significant change+ Examples of %significant changes+ include the following when made before departure: change in the duration of the cruise, change in embarkation or disembarkation port which would significantly affect connecting travel arrangements. In the event of a significant alteration or cancellation prior to departure, the Company will inform you as soon as possible and will offer you the choice of the following options:-

(a) (for significant changes) accepting the changed arrangements or

(b) purchasing alternative arrangements from us, of a similar standard to those originally booked if available (if the chosen alternative is less expensive than your original one, we will refund the difference but if it is more expensive, we will ask you to pay the difference) or

BOOKING CONDITIONS

(c) cancelling or accepting the cancellation in which case you will receive a full and quick refund of all monies you have paid to us. If we have to make a significant change or cancel 10 weeks or less before departure, subject to the exceptions below, we will pay you reasonable compensation in the form of a shipboard credit or future cruise credit: We will not pay you compensation where we make a significant change or cancel more than 10 weeks before departure or in the event that (1) we are forced to make a change or cancel as a result of unusual and unforeseeable circumstances beyond our control, the consequences of which we could not have avoided even with all due care (2) we have to cancel because the minimum number of bookings necessary for us to operate your holiday has not been reached. In this case we will notify you by the deadline specified [in the details of the holiday in question]. We will not pay you compensation and the above options will not be available if we make a minor change or cancel as a result of your failure to make full payment on time. We regret we cannot pay any expenses, costs or losses incurred by you as a result of any change or cancellation. Very rarely, we may be forced by *force majeure* (see clause 13) to change or terminate your arrangements after departure. If this situation does occur, we regret we will be unable to make any refunds (unless we obtain any from our suppliers), pay you compensation or meet any costs or expenses you incur as a result.

13. FORCE MAJEURE

In these Booking Conditions, *force majeure* means any event which we or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riot, civil strife, actual or threatened terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire and all similar events outside our control. Except where otherwise expressly stated in these booking conditions, we regret we cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our agreement with you is prevented or affected by, or you otherwise suffer any damage or loss (as more fully described in clause 14(1) below) as a result of *force majeure*.

14. OUR RESPONSIBILITY

1) We promise that your holiday arrangements will be made, performed or provided with reasonable skill and care. This means that we will accept responsibility if, for example, you suffer death or personal injury or your contracted arrangements are not provided as promised or prove deficient and that is the result of the failure of ourselves, our employees, agents or suppliers to use reasonable skill and care in making, performing or providing your arrangements as applicable. Further, we will only be responsible for what our employees, agents and suppliers do or do not do if they were at the time acting within the course of their employment or carrying out work we had asked them to do. It is your responsibility to show that reasonable skill and care has not been used if you wish to make a claim against us.

2) We will not be responsible for any injury, illness, death, loss, damage, expense, cost or other claim of any description whatsoever which results from: - the act(s) and/or omission(s) of the person(s) affected or any member(s) of their party or the act(s) and/or omission(s) of a third party not connected with the provision of your arrangements and which were unforeseeable or unavoidable or *force majeure* as defined in clause 13 above.

3) We limit the maximum amount we may have to pay you for any claims you may make against us. The maximum amount we will have to pay you where we are found liable for loss of and/or damage to any luggage or personal possessions (including money) is £1500 per booking unless a lower limitation applies to your claim under this clause or clause 14(4) below. For all other claims which do not involve death or personal injury, the maximum amount we will have to pay you if we are found liable to you is the price (excluding insurance premiums and amendment charges) paid by or on behalf of the person(s) affected in total unless a lower limitation applies to your claim under clause 14(4) below. This maximum amount will only be payable where everything has gone wrong and you have not received any benefit at all from your holiday.

4) Where any claim or part of a claim (including those involving death or personal injury) concerns or is based on any travel arrangements (including the process of getting on and/or off the transport concerned) provided by any air, sea, rail or road carrier or on any stay in an hotel, the maximum amount of compensation we will have to pay to you will be limited. The most we will have to pay to you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier or hotel keeper concerned would have to pay under the international convention or regulation which applies to the travel arrangements or hotel stay in question (for example, the Montreal Convention for international travel by air, the Athens convention for international travel by sea). Where a carrier or hotel would not be obliged to make any payment to you for any reason under the applicable International Convention or Regulation in respect of a claim or part of a claim, we will not be obliged to make a payment to you for that claim or part of the claim. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question. Copies of the applicable international conventions and regulations are available from us on request. In any circumstances in which the carrier is liable to you by virtue of the Denied Boarding Regulation 2004, any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier; any sums you receive from the carrier will be deducted from any amount due from ourselves.

5) We will not accept responsibility for services or facilities which do not form part of our agreement or where they are not advertised in our brochure. For example any excursion you book whilst away, or any service or facility which your hotel or any other supplier agrees to provide for you.

6) The services and facilities included in your holiday will be deemed to be provided with reasonable skill and care if they comply with any local regulations which apply, or, if there are no applicable local regulations, if they are reasonable when compared to the local standards and customs.

7) This clause 14 is intended to set out our obligations to you as an organiser under the Package Travel, Package Holidays and Package Tours Regulations 1992. We will not accept any further or different liability than these Regulations impose. In addition, regardless of any contrary representations made by us, we only promise to use reasonable skill and care as set out above and we do not have any further or different liability to you.

8) You must tell us and the supplier concerned about your claim or complaint as set out in clause 19 below. If asked to do so, you must transfer to us or our insurers any rights you have against whoever is responsible for your claim or complaint and provide ourselves and our insurers with all co-operation and assistance that may be reasonably required.

9) We do not accept liability for (1) any damage, loss, expense or other sum(s) of any description which, based on the information you gave us at the time of booking, we could not have foreseen you would suffer or incur if we breached our contract with you; (2) any business losses.

14a. Where we refer in these booking conditions to *compensation* and *payments to you* we mean by way of future cruise certificates or shipboard credits.

15. CONDITIONS OF CARRIAGE

As between yourself, any member of your party and any carrier, carriers provide transport of any kind subject to their own Conditions of Carriage. These conditions are likely to embody the provisions of the law of the country of the carrier concerned or be the subject of international convention including the Montreal 1999 and Athens 1974 convention: either or both of which may limit or exclude the liability of the carrier. Copies of the Conditions of Carriage of any carrier may be available from our Head Office by arrangement, though reference to and a summary of them will be contained on or with the carriers' tickets which we send you when you have paid for your holiday in full. Carriage by Sea is operated by Regent Seven Seas Cruises whose vessels are registered as follows: M/S Seven Seas Navigator is registered in Italy, M/S Seven Seas Voyager is registered in the Bahamas, and M/S Seven Seas Mariner is registered in France, on behalf of Regent Seven Seas Cruises Inc, 1000 Corporate Drive, Suite 500, Fort Lauderdale, Florida, 33334, United States of America. Paul Gauguin is registered in the Wallis and Futuna Islands on behalf of Grand Circle.

16. EXCURSIONS

We may provide you with information (in our brochure and/or when you are away) about activities and excursions which are available to purchase through independent suppliers while you are away. Where we have not agreed to arrange, provide or perform these activities or excursions as part of our agreement with you, subject to these booking conditions, we do not accept any responsibility for them even where we suggest or recommend a particular operator or supplier and/or assist you in any way in booking such activities or excursions.

BOOKING CONDITIONS

17. TRAVEL ARRANGEMENTS

The Company has made arrangements with airlines and hotels that provide services for our optional travel arrangements. Where the hotel is specified you will be booked into this hotel or one of a similar standard. The prices shown may be revised upwards or downwards at any time prior to confirmation. All flights and land arrangements are confirmed upon receipt of appropriate monies. No allocations are held. Guests are booked onto the scheduled services of British Airways or other comparable IATA carriers. Full details will be given on the invoice. In most cases, and subject to the airline, flights will be on a Boeing 747 on long haul services and Boeing 737 on short haul services. This information is for guidance only. Any deviations from the published package should be advised clearly in writing. Air Prices are available flying from London or your preferred Regional airport where possible.

18. FLIGHTS

We are not always in a position at the time of booking to confirm the carrier(s), aircraft type and flight timings which will be used in connection with your flight. Where we are only able to inform you of the likely carrier(s) at the time of booking, we shall inform you of the identity of the actual carrier(s) or any change in the identity of the actual carrier(s) as soon as we become aware of this. The carrier(s), flight timings and types of aircraft shown and detailed on your confirmation invoice are for guidance only and are subject to alteration and confirmation. The latest timings will be shown on your tickets which will be despatched to you approximately two weeks before departure. You must accordingly check your tickets very carefully immediately on receipt to ensure you have the correct flight times. It is possible that flight times may be changed even after tickets have been despatched - we will contact you as soon as possible if this occurs. Any change in the identity of the carrier(s), flight timings, and/or aircraft type will not entitle you to cancel or change to other arrangements without paying our normal charges. Please note the existence of a %Community list+ (available for inspection at http://europa.eu.int/comm/transport/air/safety/flywell_en.htm) detailing air carriers that are subject to an operating ban with the EU Community. Under EU Law, you have rights in some circumstances to refunds and/or compensation from the airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from airlines. Reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund of the price of your arrangements from us. Your rights to a refund and/or compensation from us are set out in clause 8 above. If the airline does not comply with these rules you should complain to the air transport users council on 0207 2406061 www.auc.org.uk. This brochure is our responsibility, as your tour operator. It is not issued on behalf of, and does not commit the airlines mentioned herein or any airline whose services are used in the course of your travel arrangements. Please note that in accordance with Air Navigation Orders in order to qualify for infant status, a child must be under 2 years of age on the date of their return flight. It is the guest's responsibility to check their baggage allowance for all flights as they may differ. It is also the guest's responsibility to check the departure and arrival terminals on all flights.

19. COMPLAINTS

In the unlikely event you have a reason to complain whilst away, you must immediately notify the General Manager on board ship and the supplier of the service(s) in question (if not us). This is to ensure that we are given the opportunity to address and to attempt to resolve any issue you raise. Any verbal complaint must be put in writing and given to the supplier and us as soon as possible. If a problem cannot be resolved to your satisfaction you must write to us no later than 28 days from the end of your holiday. Failure to notify RSSC within this time may mean that the matter can not be properly investigated or rectified and this may affect your rights. We regret we cannot accept liability for any complaints or claims which do not involve death, personal injury or illness, if you fail to notify the complaint or claim in accordance with this clause.

20. DATA PROTECTION ACT 1998

Information provided by you to us in connection with your booking(s) will be held by the Company, in accordance with the Data Protection Act 1998. It will be used for reservations, booking, ticket issue and marketing. You may have a copy of the personal information held about you by writing to RSSC, Beresford House, Town Quay, Southampton, SO14 2AQ. The Company reserves the right to make a charge for supplying you with this information which at the time of printing this brochure amounts to £10.

21. CUSTOMER PROTECTION

The Company is a bonded member of the Passenger Shipping Association. Additionally the Company complies with the bonding requirements of the Civil Aviation Authority operating under CAA Licence number ATOL 5584. This means that in respect of all arrangements, in the unlikely event of our insolvency you will not be left stranded abroad, or any money you have paid to us for an advance booking will be refunded.

GENERAL INFORMATION

Cruise Prices Include

~ Suite accommodation for chosen cruise ~ All meals, in-suite dining and 24-hour room service ~ Selected wines, spirits, champagne and beer throughout the ship ~ All soft drinks, bottled water, tea and coffee ~ Butler service (as detailed below) ~ Gratuities ~ Governmental fees, handling and security charges.

Single Supplement

Single supplements are available upon request, please telephone for your personal quotation.

Gratuities & Taxes

Gratuities are not expected on board; they are included in your cruise fare. Port taxes and security charges are included in your cruise fare. Additional government taxes and fees associated with the North American Free Trade Agreement (NAFTA) and the Immigration and Naturalization Service (INS) may also be applicable. As a result, Guests may be charged \$5.00 - \$12.50 per person, depending on the cruise. In addition, the Alaska state and local tax will be \$54 per person. These taxes and /or fees are subject to revision based on governmental actions and will be reflected on your cruise invoice.

Ship-To-Shore Communications

If you need to keep in touch with home all our ships feature state-of-the-art communications equipment. You can telephone, send and receive faxes or e-mails for a nominal fee. Phone rates average approximately \$6.50 per minute. Worldwide cell service is also available on all ships when in port. Billing via your existing provider. Please check rates to ensure your existing plan offers international roaming. Wi-Fi hotspots are also in place. Club.com, our specially designed internet café offers an instructor to help you use the facilities and media classes aimed at all levels in our Learning Centre.

Embarkation/Disembarkation

Although suites will not be available until 15.00 Guests may embark as early as 13.00 but no later than one and half hours prior to the time of sailing from U.S ports (in order to meet requirements set by U.S. Customs and Border Protection) or one hour prior to sailing from other ports. For

BOOKING CONDITIONS

disembarkation, Guests should plan on vacating their suites shortly after the scheduled arrival time. Cruise-only Guests should not schedule flights home prior to four hours after disembarkation.

Currency

Regent Seven Seas Cruises requires that all payments made on board to the company shall be in U.S. dollars, the official currency aboard our ships. At the time of embarkation, we request a confidential registration of an accepted credit card. The night prior to your final disembarkation from the ship, a detailed statement of your shipboard charges for on board services and products will be delivered to your stateroom. All such charges must be paid in full by cash, traveller's cheque or accepted credit card (Visa, MasterCard, American Express.). When in major ports of call, local bank representatives may be on board to convert U.S. dollars to local currency for your convenience. In certain ports of call, due to local regulations, the ship purser's office will not be able to exchange foreign currency for U.S. dollars.

Clothing Suggestions

Aboard ship, attire ranges from casual to formal. Casual wear is appropriate for day time on board ship, or ashore, and consists of resort-style outfits. Evening attire can be casual, informal or formal. Casual wear includes open neck shirts, slacks and sport outfits. For informal evenings, dresses or trouser suits, coats and ties are suggested. Formal evening wear is gowns and cocktail dresses, tuxedos, dinner jackets or dark suits. Certain cruises have no formal nights. Full details of the dress code for each cruise will be sent with the cruise tickets and information pack.

Shore Excursions

Shore excursion programmes are available on all our ships and our Destination Services will be there to help you make your perfect choice. A minimum of 6 people in a group is required to make the excursion viable. Shore excursions may be pre-booked before your cruise online through the My Account section of www.rssc.co.uk. NB. Our Concierge Choice Collection also allows you to tailor-make your own excursions and pre- or post-cruise arrangements.

Electrical Appliances

Both 110 and 220 volt electric current are provided on board. Each suite is equipped with a hair dryer and a DVD player.

Laundry/Valet Services

On board laundry and valet services, including pressing and dry cleaning, are available with a charge and may be arranged through your Steward or Butler. Self-service laundries are available on all our vessels.

Medical Facilities

The medical centre on board ship is designed to provide medical care for certain temporary illnesses and accidents. This facility is not intended or capable of providing ongoing treatment of pre-existing medical conditions. Any such special requirement or need for health services aboard ship must be cleared in writing with RSSC before final booking(s) will be accepted. The ship's licensed and registered doctor and nurse are on 24-hour call for professional and emergency services, which are available at customary charges. For Guests requiring oxygen equipment, an oxygen concentrator is the only form of oxygen equipment allowed aboard ship, and must be provided by the guest. RSSC wheelchairs on board are for emergency purposes only.

Visa and Health Requirements

Guests should be aware that failure to present required visas and original health certificates prior to embarkation will result in denial of boarding vessel. Guests may also be denied boarding by the airline for international flights to the port of embarkation without proper documentation. Guests who have booked pre and/ or post Land Adventures that require individual visas and or original health certificates will be denied participation without the proper documentation. **Note: RSSC assumes no responsibility for the lack of required documentation.**

Smoking Policy

While we will always give smokers a warm welcome on our ships, we also recognise the need to restrict where smoking is permitted so as to not cause discomfort to or provide a health or safety hazard for the majority of our Guests who do not smoke. Although smoking is prohibited in ALL suites, staterooms and private balconies, there are multiple areas on each vessel where smoking is permitted.

Baggage

The amount of personal luggage on our vessels is not limited, but airlines do have limitations and strict guidelines on the weight of checked and carry-on luggage. Excess luggage fees may apply. Guests are strongly encouraged to contact the airlines directly. RSSC is not responsible for excess baggage fees, damaged misplaced, or lost baggage or other personal property of Guests.

Customs and Immigration Inspections

Upon returning to United States, all baggage is subject to inspection by US Customs Service. Guests originating or terminating their cruise in a foreign port may also be subject to inspection by local customs officials.

Valuables

Each suite is equipped with a personal safe. RSSC is not responsible for any personal articles such as money, jewellery, cameras, binoculars, documents or any other items which you retain personally or in your suite.

Children

No person under the age of 21 may travel in a suite alone, they must be accompanied by an adult over the age of 21. If the adult accompanying the child is not a parent, a Parental Consent Guardianship Form must be signed by the parent or legal guardian and received by RSSC prior to sailing.

Optional Hotel Stays and Land Programs

RSSC offers Guests the option to purchase hotel stays or land programs. You may extend your stay in your port of embarkation or disembarkation or opt for an exclusive package. The prices include room, tax, service charges, full breakfast, portage, local hospitality service and transfers as applicable. Please note these rates do not include early check in or late check out, unless otherwise indicated. One night or additional nights accommodations may be purchased to ensure early check in for Guests arriving early on flights. Late check out may be arranged and paid directly to the hotel on a space availability basis. RSSC reserves the right to substitute hotels.

Revised 1st September 2009